



LAVA
HOT YOGA STUDIO

NEW BOOKING RULES

From 1 November 2021 onwards

Update on Booking & Cancellation Policies

At LAVA Yoga Singapore, we want to create an environment that is safe, pleasant and positive. For equal opportunities and to ensure that everyone has a fair chance at experiencing our Hinoki flooring and personalised classes (especially during peak hours such as weekday mornings), we have reviewed our online booking process for all classes.

RESERVATION

- Strictly 1 reservation per day.
- If you book more than 1 class per day, the class at the later timing will automatically be deleted.

CANCELLATION

- Now you can cancel up to 4 hours before the start of your booked class for your convenience.

NO SHOW

- It will be considered a “No Show” if you did not cancel before the class starts.
- If you are late, and unable to join the class, it will still be considered as a “No Show.”

LATE CANCELLATION

- You can still cancel the class less than 4 hours before the start of your class.
- However, it will still be marked as a “Late Cancel.”

PENALTY

- If you accumulate 3 “No Shows”/ 6 “Late Cancels” or more in a month, you cannot attend/book classes for the first 3 days of the following month. Any bookings made will automatically be deleted.
- You will need to call the studio directly to book your classes for the 4th to 7th day of that month.